

Charity Apparel

Instructions on your right of withdrawal (Charity Apparel Return Policy)

(1) Our policy lasts 14 days. If 14 days have gone by since the day on which you acquire, or a third-party other than the carrier and indicated by you acquires, physical possession of the goods, unfortunately we can't offer you a refund or exchange. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

(2) To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

(3) How to return the goods and receiving refunds:

(a) Notify us either by sending a formless email or using the attached Notice of Cancellation Form to info@charity-apparel.com. The funds will be returned to you once we receive the goods. Please send the goods back to:

Hipsterbilly Florian Rehm und Andreas Ziernhöld GbR

Ulrich-Schmid-Str. 1

84489 Burghausen

E-Mail info@charity-apparel.com

(b) Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

(c) If approved, your refund will be processed, and a credit will automatically be applied to your original method of payment, within a certain amount of days.

(d) Late or missing refunds

- If you haven't received a refund yet, first check your bank account again.
- Then contact your credit card company, it may take some time before your refund is officially posted.

- Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at info@charity-apparel.com.

(4) Exchanges

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at info@charity-apparel.com and send your item to above mentioned address.

(5) Costs and time of returns

All shipping costs for return items must be beard by the buyer unless the value of the order exceeds 49.99 EUR, in which case Charity-Apparel will re-fund the shipping costs. If you are shipping an item from 50 EUR, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

Charity Apparel

Notice of Cancellation Form

Complete and return this form only if you wish to withdraw from the contract either via post or email to:

Hipsterbilly Florian Rehm und Andreas Ziernhöld GbR

Ulrich-Schmid-Str. 1

84489 Burghausen

E-Mail info@charity-apparel.com

I _____ hereby give notice that I withdraw from my contract with the invoice number _____ of sale of the following goods:

Name of contracted good	Amount of contracted good

Signature: _____

Date: _____